

# WILD ONE'S

## PRIVATE HIRE T&C

- The private hire booking will not be taken until the deposit is paid.
- The deposit and balance of payment are non-refundable under any circumstances.
- Full payment must be received at least 48hrs prior to the party, if not received the party may be cancelled and the deposit will not be refunded.
- Once the deposit is paid, it is taken that you have agreed to all the Terms and Conditions as laid out in the Rules of Play, Private Hire Terms and Conditions and the General Terms and Conditions.
- The person booking the private hire retains responsibility for all the children at all times and must ensure that all Rules of Play are adhered to throughout the hire.
- Private hires must be booked at least two weeks prior to the date.
- £100 deposit must be paid to secure the booking (this is non-refundable).
- Guests must not arrive before the start time and must leave promptly after the hire period.
- The person booking the private hire is responsible for ensuring that each child is collected by the appropriate parent/guardian at the end of the hire.
- For every 15 minutes additional time in the building after the hire, a fee of £25 is payable.
- No decorations can be placed on the walls of the building as this can cause damage to the décor. The management reserve the right to claim for any damage caused if this rule is disregarded.
- No helium balloons are allowed in the centre at any time.
- Socks must be worn at all times by anyone entering the equipment, children and adults.
- Mascots must be paid for and booked at the time of the private hire booking.
- We cannot guarantee the appearance of the mascot, although we will endeavour to ensure that if a mascot is booked, it is at the hire. However, in exceptional circumstances, if the mascot cannot appear for any reason, a full refund of the mascot price will be given on the day of the private hire.
- Mascot visits will last approximately 20 mins, although the exact amount of time cannot be guaranteed.
- Loyalty card Birthday Party discount is not applicable to private hires.

We hope that you have a fantastic experience with your private hire, but if there are any issues, please do not hesitate to speak to the duty supervisor at the time of the party.

